

Region Progress Report

January Data/February Activities

Region 1 Behavioral Health Services

Date of Report: 3/10/2006

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
Emergency Psych Respite	Region 1 will provide this service.	OPERATIONAL DATE: 8/01/05	The Crisis Respite Center has a capacity of eight beds with two overflow beds. 21 consumers were served in January 2006. A total of 88 consumers have been served since the Crisis Respite Center opened in August 2005. The Crisis Respite Center is at capacity, including the two overflow beds, as of this date.
Local Crisis Response Team & Emergency Community Support	Region 1 will provide ECS and CRT in Scottsbluff, Banner and Morrill Counties.	TARGET DATE: LCRT – 3/31/06	<u>Emergency Community Support</u> In FY06, 92 consumers have received Emergency Community Support services. <u>Local Crisis Response Team</u> The LCRT development continues to take place. The training curriculum is currently in development and planning with community agencies, including law enforcement is taking place. A tentative target date for the LCRT has been revised to March 31, 2006. It may be necessary to extend the tentative target date in order to ensure adequate training and successful implementation of the team.
Acute & Secure	Regional West Medical Center is providing acute and secure services in Region 1.	OPERATIONAL DATE: 7/01/04	In January 2006, two consumers were served by the homeward bound program at Regional West Medical Center. A total of 23 consumers have been served by the homeward bound program since July 2005.
Dual Disorder Residential	Regional West Medical Center is providing this service.	OPERATIONAL DATE: 10/3/05	The dual diagnosis program at RWMC became operational in October 2005 and a total of eight consumers have been served. In January 2006, one consumer was served.

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Region 2 Human Services

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
Crisis Respite Beds	Liberty House in North Platte, Nebraska is providing Crisis Respite Services.	OPERATIONAL DATE: 1/1/05	Five consumers were served for a total of seventeen nights.
Acute Inpatient and Subacute for Commitments	Richard Young Hospital and Great Plains Medical Center are providing acute and Subacute services for Region 2 consumers.	OPERATIONAL DATE: 10/1/04	Thirteen acute days and 40 subacute days were purchased serving six consumers.
Crisis Response Team	Emergency Support program is a service of Region 2 Human Services.	OPERATIONAL DATE: 2/1/05 7-1-05 (Region)	<p>Ten consumers were EPC'd and four potential EPC's were diverted to voluntary care through provider requests for assistance.</p> <p>Our Emergency Support program had 117 calls from eight of our seventeen counties. 38 consumers were helped with medication assistance, ten consumers with transportation, twelve consumers were helped with medical needs and four were helped with other critical needs. Each of these needs being met helped prevent a crisis.</p>
Emergency Community Support	Emergency Support services are provided by Region 2 Human Services.	OPERATIONAL DATE: 7/04 7-05 (Region)	<p>23 clients are in emergency community support. This program admitted four new clients and discharged fifteen to other services.</p> <p><u>Barriers</u> The need remains high for transportation, medications, and housing—this is not a barrier but will become a problem if funds diminish.</p>

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
Dual Disorder Residential beds	CenterPointe is the provider and the contract was signed on February 24 th , 2005.	OPERATIONAL DATE: 1/05	Two consumers were served for a total of 61 days.
Community Support	Goodwill and Region 2 Human Services are the providers of this service.	OPERATIONAL DATE: 12/04	<p>34 consumers were served by Goodwill—in addition, region-wide 219 consumers were served in substance abuse and mental health community support.</p> <p><u>Barriers</u> The demand for this service continues to be high which we see this as a strength not a barrier. Continued funding is a must for this service. The managed care issues remain a difficulty. It is hard to see the benefit for the amount of time it takes away from direct client care by the community support worker for each authorization.</p>
Medication Management	Region 2 is providing this service.	OPERATIONAL DATE: 12/15/04	<p>331 consumers were served in medication management throughout the Region.</p> <p><u>Barriers</u> We cannot get all the consumers in who need to be seen. We have hired a Psychiatric Nurse Practitioner who will help fill this demand throughout the Region.</p>
Substance Abuse Short Term Residential	St. Monica's and Touchstone are providing this service for Region 2.	OPERATIONAL DATE: 1/05	<p>Eighteen consumers were served.</p> <p><u>Barriers</u> The waiting time to get in remains a problem and in addition trying to secure medical clearance right before admission complicates the process. We continue working with the centers on this. Communication between the centers and the local providers in improving.</p>

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
Phase IIa Day Rehab	Our Phase IIA funding was for Day Rehab.	OPERATIONAL DATE: 4/1/05	83 consumers were served for a total of 442.5 units. <u>Barriers</u> We have clients in other parts of the Region who could benefit from day rehab. We have worked with HHSS on transportation funding for eligible clients. An added barrier is the 3 and 5 hour designations for units of service. Many clients come to day rehab and they cannot stay for 3 or 5 hours due to their illness. Day Rehab is not reimbursed at all for these clients even though they benefit from coming in a participating at the level they can We are working with the state to move some money into day support so that we can continue serving these clients..

January 2006 Activities: Psychiatric Nurse Practitioner to begin work in January. We had to revamp the med box program in order to meet pharmacy regulations, but have created a partnership with a local pharmacy to help fill this void. This will help with our need for medication management. Met with consumers in North Platte and discussed met and unmet needs. Coordinated Quality Improvement activities for services of the Region. Contacted HRC, NRC and LRC regarding current Region II clients. Visited NRC to meet with 4 clients and help create discharge plans. All were discharged as of 2/2/06.

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Region 3 Behavioral Health Services

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
Consumer Involvement	Region 3 seeks the counsel of consumers and their families on a regular basis	Ongoing	<p>Region 3 continues to have and seek consumer involvement and guidance. The Behavioral Health Advisory Committee will meet March 1st, with attendance by consumers and family members.</p> <p>Region 3 continues to be supportive of the Wellness Recovery Action Plan (WRAP) and is pursuing additional training in various parts of the region for both adults and transitional youth. Awareness and education regarding the WRAP continues across the region.</p> <p>Mid Plains is currently working on consumer involvement and peer/mentor support for the Triage Center and CSU.</p>
Acute/Subacute	Richard Young Hospital and Mary Lanning Hospital are providing acute inpatient services for Region 3 consumers.	OPERATIONAL DATE: 11/01/04	<p>Sixteen consumers were served in acute care at MLH and four consumers were served through RYH.</p> <p><u>Barriers</u> Barriers to dismissal from acute care include transportation, waiting list for outpatient services and obtaining timely medications.</p>
Crisis Stabilization Unit (CSU)			
• Crisis Stabilization	Mid-Plains Center for Behavioral Healthcare Services (MPC) has identified the Bauman Building site for the CSU and has started renovations.	TARGET DATE: 4/1/06	<p><u>Barriers</u> Mid Plains continues to be committed to the development of bed-based services. The facility's issues are closer to resolution but a final determination has not been made.</p>

<ul style="list-style-type: none"> • Psych Respite 	MPC continues their renovations for the bed based services.	TARGET DATE: 4/1/06	Bed based services are pending at MPC. The Triage Center @ MPC is working with consumers and families finding needed resources and coping skills but is not an overnight bed based service at this time.
<ul style="list-style-type: none"> • Medically Assisted Detox 	The CSU will be located at MPC current outpatient site with the renovations beginning in June 2005 and a projected service delivery date by 11/1/05.	TARGET DATE: 4/1/06	Medically assisted detox is pending the renovation of bed based services.
<ul style="list-style-type: none"> • Urgent Outpatient 	MPC provides this service through their outpatient clinic. Evening hours have been extended to increase access.	OPERATIONAL DATE: 11/1/04	Urgent Outpatient Services served 27 consumers in the month of January.
<ul style="list-style-type: none"> • Emergency Community Support 	Goodwill Industries of Greater Nebraska provides service along with Region 3 and Mary Lanning Hospital.	OPERATIONAL DATE: 1/1/05	Goodwill Emergency Community Support served 52 consumers during the month of January. <u>Barriers</u> Barriers continue to be accessing services for consumers in very rural areas of Region 3.
<ul style="list-style-type: none"> • Crisis Response Team 	Three Crisis Response Teams are operational across the entire region. Training and	OPERATIONAL DATE: 10/1/04	The CRT/ Triage Center responded to 97 consumers from nine different counties through the crisis line, 60% of these calls were triaged face to face by the CRT. Calls into the crisis line were up 40% from the previous month with only 4% of the contacts resulting in an EPC.

	networking with area law enforcement has occurred.		
• Crisis Med Management	MPC provides this service through their Crisis Stabilization Unit.	OPERATIONAL DATE: 12/1/04	41 consumers were served in the Crisis Medication Management program. Mid Plains Physician's Assistant now has standing, unscheduled blocks of appointments times for those in need of immediate crisis med management.
• Drop-In Center	Drop-In Center is currently operational in the MPC Bauman Building Monday through Thursday. 24 hour services will begin in the fall of 2005.	OPERATIONAL DATE: 4/1/06	The CSU continues to develop the availability of 24/7 Drop-In services through the Triage Center.
Dual Disorder Residential	Catholic Charities is developing Dual Disorder Residential treatment services in Columbus for both Regions 3 and 4.	OPERATIONAL DATE: 12/15/05	Three consumers from Region 3 have transitioned into the new Dual Disorder Residential treatment services. Catholic Charities plans to have additional bed space available in mid March for dual diagnosis. Catholic Charities will meet with providers in Region 3 during the month of March to facilitate communication during the referral and discharge processes.
Community Support – MH And SA	Goodwill Industries and South Central Behavioral Services have expanded their Community Support MH and SA services to cover all of Region 3.	OPERATIONAL DATE: 1/01/05	Region 3 continues to be challenged by the high need for community support. Goodwill reports 97 consumers in MH community support and 38 consumers in community support SA. South Central Behavioral Health Services reported 150 consumers in MH and twenty consumers in SA.
Medication	Region 3 is	OPERATIONAL	70 consumers were served in Medication Management via The Lanning

Management	contracting with RYH in Kearney, the Lanning Center in Hastings, the Lanning Center working through South Central Behavioral Services in Kearney, and Mid-Plains Center in Grand Island regarding the provision of this service.	DATE: 5/1/05	Center. Richard Young Hospital served an additional two consumers and Mid Plains served 152 consumers. <u>Barriers</u> Medication Management programs continue to be challenged by consumers not having access to the needed medication or prescription plan and having funding for the necessary lab work to continue on the prescribed medications. Region 3 is also challenged by the closing of Mary Lanning's outpatient clinic in Grand Island. Mid Plains is working to incorporate these additional consumers.
Psych Residential Rehab	South Central Behavioral Services, Able House is providing this service for Region 3 consumers.	OPERATIONAL DATE: 1/01/05	One additional consumer was served through the additional funding, Able House remains at capacity. Able House is currently screening new intakes for two possible openings in March.
Short-Term Residential	Region 3 has expanded the contract with Behavioral Health Specialists/Seekers of Serenity for the provision of additional STR services.	OPERATIONAL DATE: 1/01/05	SOS has served one additional consumer through the expanded funding.
Crisis Respite/ Acute Inpatient (Voluntary)	Service will be provided by RYH of Kearney and will serve the western	OPERATIONAL DATE: 9/01/05	Region 3 continues to see an increase in the utilization of this service helping to avert EPCs. Richard Young Hospital reports eight consumers being served for a total of 47 days during the month January.

	portion of Region 3.		
Telemedicine	Region 3 purchases time on existing hospital network and has purchased mobile telemedicine equipment for Com. Support, Emergency Com Support, and Crisis Response Team providers.	OPERATIONAL DATE: 6/15/05	Region 3 continues to work with providers on utilizing the video phones to increase the accessibility to services in rural areas. RYH has also encouraged the use of telemedicine for intakes with dual diagnosis programs.
Day Rehabilitation	Region 3 is contracting with South Central Behavioral Services (SCBS) to develop Day Rehab services in Kearney. SCBS has formed a Participant Council to provide recommendations and input for the development and operation of the program.	OPERATIONAL DATE: 7/05/05	Unity House served a total of thirteen consumers and has incorporated WRAP programming into their services.
Halfway House	Region 3 is contracting with South Central	OPERATIONAL DATE: 5/01/05	One additional consumer was served at Freedom House for a total of eleven, reform dollars also assisted in paying for additional staff to meet Medicaid criteria in their programming.

	Behavioral Services to expand their half way house services through the Freedom House in Kearney.		
Rental Assistance Program	Region 3 Behavioral Health Services provides rental assistance to consumers who experience a serious mental illness and who have very low income.		<p>South Central Behavioral Services held their grand opening of the new Pathways Plaza housing complex on 2/24/06. Consumers and families began moving in January. This is the first housing complex for consumers and families with special needs in Nebraska financed primarily with tax credits. Region 3 has awarded one-time housing funds to SCBS to support the completion of this project and additional funds to purchase land in Kearney for the development of a similar housing project.</p> <p>Region 3 awarded one-time housing funds to Goodwill Industries of Greater Nebraska to support the development of a 10 unit apartment complex for adults with serious mental illness and very low income. Anticipated completion of this project is December 2006.</p>

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Region 4 Behavioral Health Services

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
Acute/Subacute	Region 4 has written confirmation from FRHS that they are planning to provide acute services but cannot do so until space is renovated to accommodate 9 additional beds. They currently have 13 EPC beds.	TARGET DATE: FRHS 10/1/06 Region 4 3/1/06	FRHS target date for acute service implementation continues to be October 1, 2006. <u>Barriers:</u> A number of departments/offices must be moved before renovations can begin to bring up new beds. FRHS does not want to mix EPC and acute patients. Region 4 is currently discussing possibility of partnering with Region III to provide subacute/residential services.
Crisis Response Team	Region 4 has contracted with Behavioral Health Specialists (BHS) in Norfolk area/Madison County.	OPERATIONAL DATE: 8/1/05	Region 4 has now implemented outpatient commitments; this is occurring in Madison Co. only at this time. It is anticipated that it will be implemented in Platte Co. within the next two months or as soon as meetings can be scheduled with the county attorney. Norfolk Crisis Response Team served six consumers in January with a total of 40 being served to date.
Emergency Community Support	Region 4 has contracted with Heartland Counseling for this service in northeastern Nebraska.	OPERATIONAL DATE: 3/1/05	Total number of consumers served to date is 27; number served in January is six.
Emergency Stabilization	Region 4 has contracted with	TARGET DATE:	<u>Barriers</u> Catholic Charities and the Region have determined that this is not a

	Catholic Charities for this service.	3/1/06	feasible service due to several significant barriers. The Region will be exploring alternatives with Catholic Charities. A meeting was held with Catholic Charities in February. It was agreed that crisis stabilization is not feasible. We discussed the possibility of a CPC program or using the renovated space for respite beds. Further discussions will take place at a later time.
Psych Res Rehab	Region 4 has contracted with Catholic Charities for this service.	OPERATIONAL DATE: 12/15/05	Currently 3 consumers have been served to date. Four additional beds (total of 8) will be opened March 6. It is anticipated that the program will be able to admit 1-2 consumers per week until capacity is reached.
Community Support	Region 4 has contracted with Catholic Charities/Heartland Counseling for this service in the Columbus area and Northeastern counties.	OPERATIONAL DATE: 3/1/05	Catholic Charities has served thirteen consumers to date; six in January. Heartland Counseling: See Phase IIa below.
Crisis Respite	Region 4 has contracted with R Way, Rainbow Center, & Liberty Centre for this service.	OPERATIONAL DATE: 3/15/05	Liberty Centre served one consumer in January; fourteen to date. Rainbow Center served zero consumers in January; one to date.
Dual Disorder Residential	Region 4 has contracted with Catholic Charities for this service.	OPERATIONAL DATE: 12/15/05	In January one consumer was served.
Day Rehab	R Way, Rainbow Center, & Liberty Center received funds from Region 4	OPERATIONAL DATE: 3/15/05	To date 73 consumers have been served

	to expand capacity.		
Med Management	Faith Regional Health Services is the contracted provider for this service in Region 4.	OPERATIONAL DATE: 3/15/05	To date 40 consumers have been served; 11 in January.
Phase IIa Community Support	Additional Community Support in 5 locations in the Region.	OPERATIONAL DATE: 3/15/05	CS-MH -To date 225 consumers have been served; 157 in the month of January. CS-SA – To date 194 consumers have been served; 95 consumers in January.

Additional information:

- Emergency System/Network Coordinator continues to meet with NRC social workers weekly and as necessary to facilitate discharged from NRC. She has also met with Mary O'Hare and Lee Tyson from the Division regarding referrals to NRC from FRHS/Region 4 and discharges from NRC. A meeting has been scheduled with LRC staff March 8 to discuss referral process for consumers being discharged from LRC back to Region 4.
- Since strength-base assessments were implemented with NRC discharges:
 - 79 Consumers have been discharged to date
 - 5 Consumers were discharged in January to date
 - 9 Consumers are hard to place
 - 1 Consumers are discharge ready with placement
 - 3 Consumers are ready for discharge with no placement
- With the reduction of beds at NRC, the need for the high utilizers of services becomes more apparent. We are exploring various ways to address this population. Training of staff and workers is essential. Lee Tyson will be giving training on borderline personalities in the near future.

Region Progress Report

January Data/February Activities

Region 5 Systems Behavioral Health Services

SERVICE TYPE	ACTIVITY	DATE	PROGRESS, BARRIERS, NEXT STEPS
Overall Emergency System			<p>There were 54 admissions to the Crisis Center for the month of January 2006. Of these admissions, three were committed to inpatient, twelve were committed to outpatient treatment, and thirty-seven were discharged with no hold. None of the admissions were repeat admissions i.e. none had been admitted in the last 12 months.</p> <p>The trend line for repeat admissions in Region V continues downward with an expected 34% reduction based on current data projections. This reduction can be attributed to the implementation of the ACT team and additional Emergency Community Support within Region V (specifically the pairing of ERCS workers with repeat admissions).</p> <p>However, of concern to the Region V Emergency System is the overall increase in post-commitment days. Based on current data projections, inpatient post-commitment days are expected to increase by 78% compared to last year's data yet there have been no increase in admissions at the Crisis Center and no increase in the percentage of inpatient commitments. This increase is the direct result of reduced acute and sub-acute capacity (the only capacity for this level of care in Region V) at Lincoln Regional Center. Region V will continue to work in cooperation with the State and other stakeholders to address this system issue.</p>
Assertive Community Treatment Team	Providers: The Community Mental Health Center (CMHC) of Lancaster County, Lutheran Family	OPERATIONAL DATE: 7/1/05	<p>Fourteen consumers had been enrolled in ACT as of 2/28/06. Additionally, six consumers are on the referral list with admission dates scheduled for March 2006. There has been only one emergency service contact (law enforcement) for all consumers enrolled in the program since the program became operational.</p>

	Services, and CenterPointe		Barriers include high staff turnover. The program is currently interviewing to fill a staff position.
Emergency Community Support/Crisis Response Teams	Providers: Blue Valley Mental Health Center, Lutheran Family Services, and Houses of Hope	OPERATIONAL DATE: ERCS 5/1/05 CRT 10/10/05	<p>Emergency Community Support served 61 consumers in January 2006.</p> <p>The Crisis Response Teams became operational effective 10/10/05. The CRTs have fielded a total of nineteen calls since becoming operational. Ten calls were received during the month of January; four EPCs were diverted. In January, there were nine total EPCs in the four counties served by the Crisis Response Teams. Four calls were received by the CRTs during the month of February; all resulting in EPCs being diverted.</p> <p><u>Barriers</u> The director/coordinator of the Crisis Response Teams continues to do outreach and education to police and sheriff's offices in the four pilot counties to facilitate increased awareness and utilization of the CRTs.</p>
Phase IIa Community Support MH, Halfway House, Short Term Residential, Community Support SA, Therapeutic Community, Dual Residential		OPERATIONAL DATE: 5/1/05	<p>These services are not under capacity development guidelines thus agencies are not tracking utilization of this added capacity separately. Community Support-SA and Short Term Residential services continue to have limited referrals from the Regional Centers.</p> <p><u>Barriers</u> To address the limited referrals, agencies and Region V continue to communicate with staff at the RC regarding bed availability and are also accepting outpatient MHB commitments.</p>

Region Progress Report

December Data/January Activities

Region 6 Behavioral Healthcare

SERVICE TYPE	ACTIVITY	DATE	SERVICES, PROGRESS, BARRIERS, NEXT STEPS
Community Support	Service providers: Catholic Charities, Friendship Program and Lutheran Family Services	Operational Date: 12/04	<p>Catholic Charities served 25 consumers in January.</p> <p>Friendship served 26 consumers in January.</p> <p>Lutheran Family Services served 25 consumers in December.</p> <p><u>Barriers</u> There has been discussion that some of the consumers placed in the community made need higher levels of care, but those services are not setup by the regional center staff. The discussion include a question as to weather or not there should there be services provided (specifically, community support) to these consumers anyway.</p> <p>There is a need and it is beneficial for some type of follow through to happen; however, a few issues come up with this...community support staff are trying to provide services to individuals who don't want it and are not in the level of care that is deemed appropriate.</p>
Day Rehab	Service provider: Community Alliance Friendship (added)	Operational Date: 12/04	<p>Friendship Program served fifteen consumers total.</p> <p>Community Alliance served 65 consumers total.</p> <p><u>Barriers</u> Discharges from Lincoln Regional Center without referral or coordination with community providers are a concern.</p> <p>Out latest example, the person is discharged to an assisted living facility</p>

			only to be “kicked out” 2 days later. They now reside with their family where specific circumstances exist which makes that living arrangement inappropriate.
Psych Res Reh	Service provider: Community Alliance	Operational Date: 12/04	Community Alliance has a total of 48 consumers in Reform services. <u>Barrier</u> Community Alliance expanded Res Rehab under reform by 20 beds; we currently have 48 reform consumers in Res Rehab beds exceeding reform capacity by 25 beds. In the past 11 months, well over 50% of the Res. Rehab. beds have turned over (not sure if this total at this point in time). Average length of stay is 18 months.
ACT	Service provider: Community Alliance	Operational Date: 12/04	Community Alliance served nineteen consumers in reform services
Emergency Community Support	Service Provider: Salvation Army	Operational Date: 1/24/05	Salvation Army Assessments: 14 Admissions: 3 <u>Barriers</u> <ul style="list-style-type: none"> • Services have an inability to take individuals directly from hospital due to severity behavioral health issues • Hospitals do not appear to be referring all BOMH inpatient committed individuals to CRT • At times, CRT referrals do not take place until days after BOMH commitment hearing. • At times hospitals are not going through Salvation Army to refer to a CRT service, they are contacting individual providers which causes communication difficulties
Dual Disorder Residential	Service Provider: Catholic Charities	Operational Date: 1/24/05	Catholic Charities served a total of 42 consumers.

Crisis Response Team	Community Input Obtained from Dodge and Washington Counties	Operational Date: TBD	These services are not currently being provided.
Sub Acute Inpatient	Service Provider: Telecare	Operational Date: 9/30/05 Target Date: 5/15/06	Telecare served twenty one consumers in January. We are hiring another LMHP to do assessments and improve barriers to admitting individuals to the facility. Telecare has identified a location in Bellevue for the second 16 bed subacute facility. The Target Date for operation is May 15, 2006
Shot Term Residential	Service Provider: NOVA	Operational Date: October 2005	NOVA served eight consumers in January. <u>Barrier</u> There is an issue of clients coming to NOVA from hospitals with only the clothes on their back but we have been able to manage through donations and the help of the Frances House.
Intensive Community Services	Service Providers: Community Alliance Salvation Army	Operational Date: Community Alliance: December 2005 Salvation Army: October 2005	Community Alliance served nine consumers in January. Salvation Army served five consumers in January.
TRP Expansion	Service Provider: Salvation Army	Operational Date: December 5, 2005	Salvation Army served eight consumers in January.
IOP Expansion	Service Provider: Lutheran Family Services	Operational Date: November 2005	Lutheran Family Services served nine consumers in January.

Community Resource Center	Discussion Among Key Stakeholders	Operational Date: TBD	Discussion continue in the community around this issue.
Medication Management	Service Providers: Catholic Charities and Lutheran Family Services	Operational Date: 2/05	<p>Lutheran Family Services served 33 consumers in January.</p> <p>LB95 medication requests have been going well. We sometimes have hold ups in the process because the paperwork has not been done. This occurs primarily with diverted clients not coming from the Regional Centers. We are trying to be more proactive with this by asking the hospitals or residential treatment facilities to complete this paperwork, so there is no lapse.</p> <p>There have been a couple of instances where CRT is recommending a higher level of care and the Regional Centers disagree and proceed with the discharge. These clients are then referred to Community Support. There has been some recent discussion and frustration regarding whether this is an appropriate discharge plan for these clients.</p> <p>We continue to have high no-show rates for clients in med management.</p>
Phase IIa Crisis Response Teams	Additional funds are available for Crisis Response Teams in Douglas and Sarpy County.	Operational Date: TBD	These services are not currently being provided.